.nordnet.

INSTALLING YOUR NEW NORDNETBOX

EMOTION model

Edition 24.12

.nordnet.

CONTENTS

IMPORTANT !

Do not obstruct the ventilation grilles of the NordnetBox (located on top of and at the rear of the device).
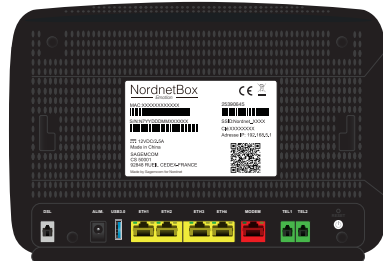
① LIST OF EQUIPMENT PROVIDED
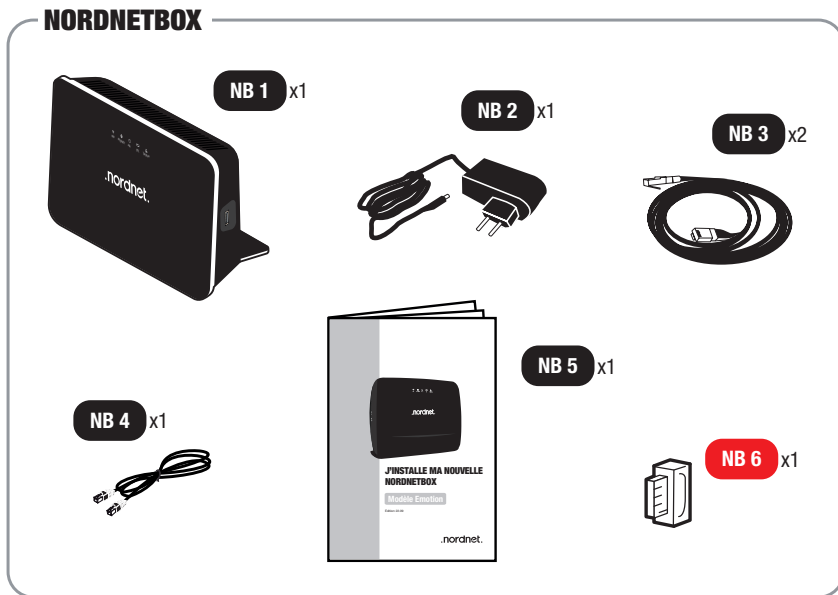
NORDNETBOX

NB 1 x1
NB 2 x1
NB 3 x2
NB 5 x1
NB 4 x1
NB 6 x1

- NB 1: NordnetBox
    "Emotion" (Wi-Fi router).
- NB 2: Power supply unit
    for the box.
- NB 3: Ethernet cable.

- NB 4: RJ-11 telephone cable.
- NB 5: Installation guide for the
    NordnetBox.
- NB 6: xDSL filter (supplied to
    ADSL/VDSL customers
    only).

If on receipt any of the equipment is damaged or incomplete, please contact Nordnet at:
https://www.nordnet.com
("contact us" section)

②
INTRODUCTION

■ PURPOSE OF THIS GUIDE

This guide sets out the installation procedure for the NordnetBox Emotion, the model designed to replace your previous box, regardless of your subscription formula or the technology on which it is based (Fibre, Satellite, 4G, Radio or ADSL/VDSL).

③
INSTALLING THE NORDNETBOX

■ PREPARATION

First of all, disconnect the cables connected to your old NordnetBox, taking care to identify each one (use a post-it sticker, sketch a diagram, etc.).

Apart from the power supply, you'll need to reconnect them to your new box in a few minutes.

■ YOU HAVE SUBSCRIBED TO A SATELLITE, RADIO, 4G OR FIBRE INTERNET OFFER:

■ **A**: Reconnect all the cables, previously connected to your old NordnetBox, from your various items of equipment.
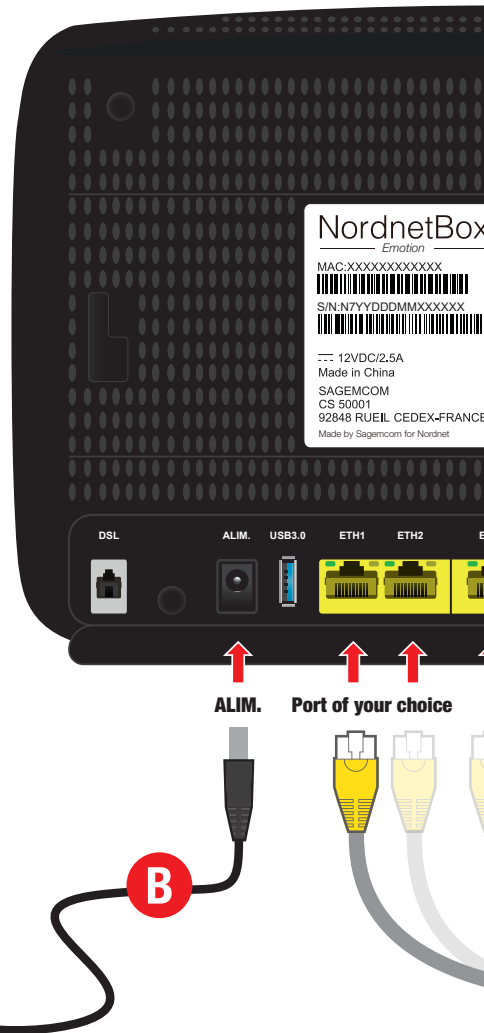
Depending on your subscription, this will be: Satellite modem *or* POE adapter *or* Fibre Optic box on the **MODEM** port (red).
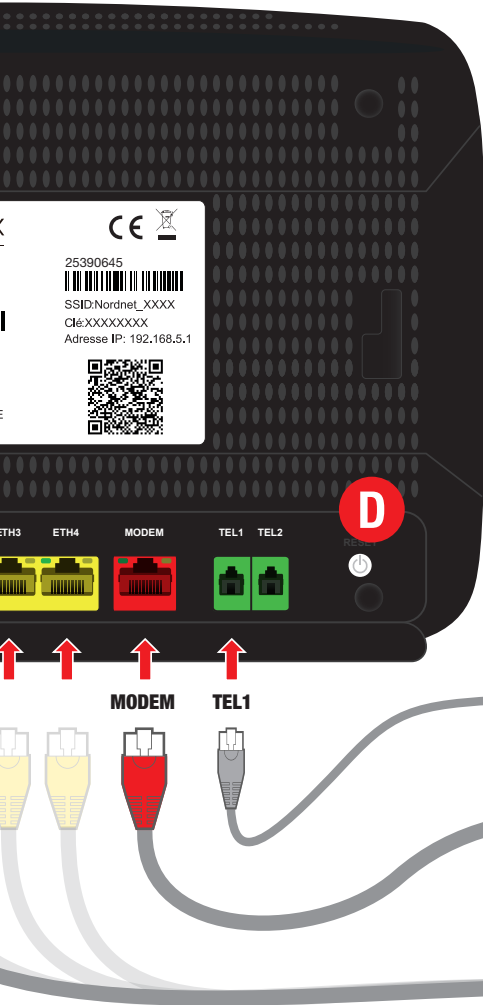
Computers, TV set-top boxes, etc. to **ETH ports 1 to 4** (yellow).

■ **B**: Connect the power supply unit for your new NordnetBox to the **ALIM** port.
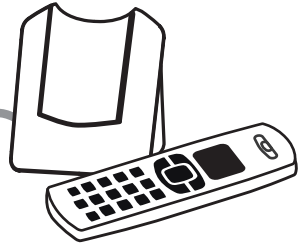
■ **C**: Plug the power supply unit into an electrical socket.

■ **D**: Switch on the NordnetBox by pressing its **I/O** button.

NordnetBox
Emotion
MAC:XXXXXXXXXXX
S/N:N7YYDDDMMXXXXXX
12VDC/2.5A
Made in China
SAGEMCOM
CS 50001
92848 RUEIL CEDEX-FRANCE
Made by Sagemcom for Nordnet

DSL   ALIM.   USB3.0   ETH1   ETH2

ALIM.   **Port of your choice**

C   **B**

25390645

SSID:Nordnet_XXXX
Clé:XXXXXXXX
Adresse IP: 192.168.5.1

D

ETH3   ETH4   MODEM   TEL1 TEL2

RESET

MODEM   TEL1

*Your telephone set
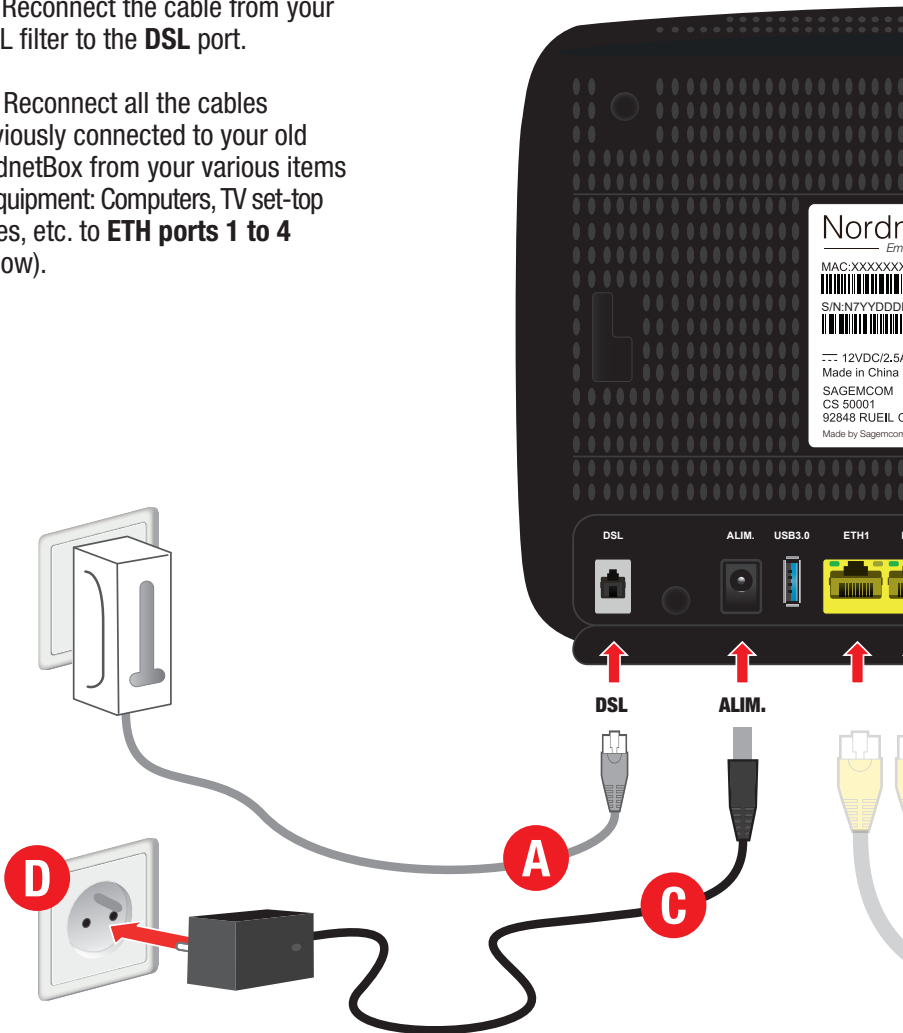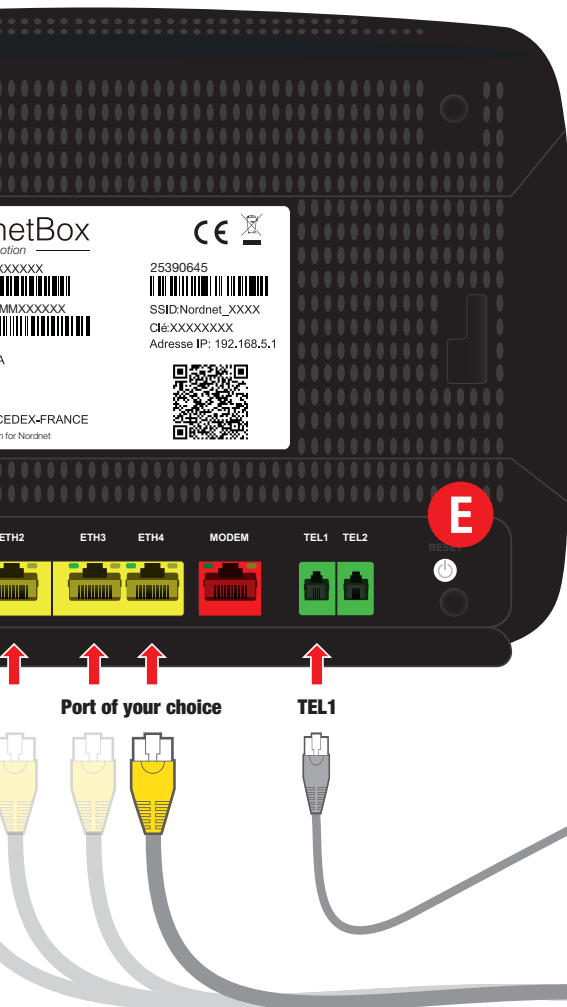(if your offer includes « Voice » service)*

Cable from your Satellite modem
OR
*from the POE adapter of your
Radio antenna or from your
4G Outdoor router*
OR
from your Fibre Optic box

A

*Cables from your other devices
(computers, TV set-top boxes, etc.)*

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■ YOU HAVE SUBSCRIBED TO AN ADSL OR VDSL INTERNET OFFER:

■ **A**: Reconnect the cable from your xDSL filter to the **DSL** port.

■ **B**: Reconnect all the cables previously connected to your old NordnetBox from your various items of equipment: Computers, TV set-top boxes, etc. to **ETH ports 1 to 4** (yellow).
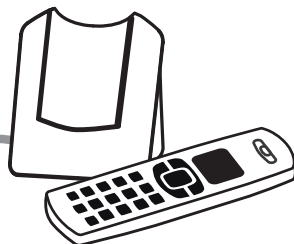
Nordn
Em
MAC:XXXXXX
S/N:N7YYDDD

12VDC/2.5A
Made in China
SAGEMCOM
CS 50001
92848 RUEIL C
Made by Sagemcom

DSL   ALIM.   USB3.0   ETH1

DSL   ALIM.

D

A

C

C: Connect the power supply unit for your new NordnetBox to the **ALIM** port.

D: Plug the power supply unit into an electrical socket.

E: Switch on the NordnetBox by pressing its **I/O** button.

netBox
otion

XXXXXX   25390645
MMXXXXXX   SSID:Nordnet_XXXX
                                Clé:XXXXXXXX
A   Adresse IP: 192.168.5.1

CEDEX-FRANCE
n for Nordnet

ETH2   ETH3   ETH4   MODEM   TEL 1   TEL 2

E

RESET

Port of your choice   **TEL1**

Your telephone set
(if your offer includes « Voice » service)

B

Cables from your other devices
(computers, TV set-top boxes, etc.)

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<div style="border:1px solid red">

IMPORTANT !

When it connects to the Internet for the very first time, the NordnetBox runs an update. Do not unplug it whilst it is updating!
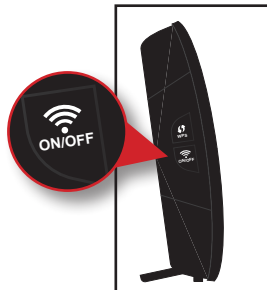
Please wait until the update is complete. This phase, during which the LEDs light up alternately, lasts about 20 minutes.

</div>

④
USING THE WI-FI

■ Check that the ''WIFI'' LED on the front of the NordnetBox is on and green.
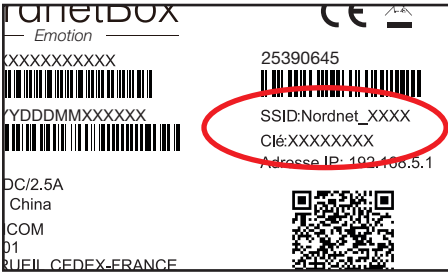
If necessary, press the Wi-Fi ON/OFF button on the left-hand side of the device to activate this feature.

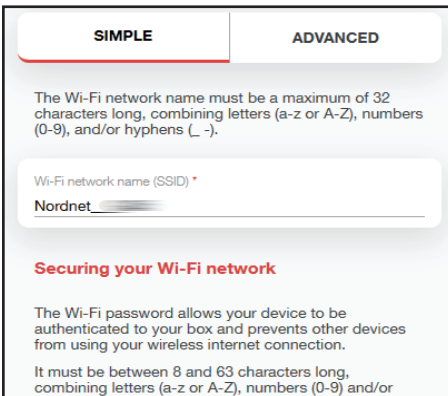*Wi-Fi network name and password for your NordnetBox*

■ Locate the name of the NordnetBox Wi-Fi network. It appears on the label stuck to the back of the device and corresponds to the "SSID" field.

■ Do the same with the Wi-Fi password ("Clé" field).

You can now connect your computers or mobile devices using these two pieces of information. Alternatively, you can scan the QR code on the label or press the WPS button on the left-hand side of the box if your device is WPS-compatible.

⑤

CONFIGURATION OF YOUR NORDNETBOX

If you wish to change the settings on your NordnetBox, log on to your Nordnet Customer Area:

https://client.nordnet.com

For example, you can change the name and password of your Wi-Fi network and, for the more expert users among you, change the IP addresses of your local network, open ports, etc.

APPENDIX: DIAGNOSIS OF NORDNETBOX LEDS

LED	Colour	Description
⏻ **Alim.**	Off	Power supply not connected or "I/O" button not pressed. Make sure that the NordnetBox power supply unit is properly connected and that the wall socket where it is plugged in is working properly. Switch on the NordnetBox by pressing the "I/O" button.
	Red	Equipment failure. Switch off the NordnetBox by pressing the "I/O" button, then contact Nordnet Technical Support.
	Flashing green	Update in progress. Wait until the update is complete. Internet access and Wi-Fi connections are not available during updates.
	Steady green	NordnetBox is correctly supplied with electricity.
⊕ **INTERNET**	Off	Internet connection not established (failure to obtain an IP address or connection failure of any device connected to the MODEM port). Switch off the NordnetBox. Check the cable connections made in the "Installation" section, then switch it back on. If the problem persists, contact Nordnet Technical Support.
	Steady green	Internet connection established.
	Flashing green	Data is currently being exchanged.

LED	Colour	Description
⇄ **DSL**	Off	Normal state, other than for ADSL/VDSL technologies.
	Flashing green	ADSL/VDSL line being synchronised.
	Steady green	ADSL/VDSL line synchronised.
📶 **WIFI**	Off	Wi-Fi feature disabled.
	Flashing green (fast)	NordnetBox waiting for automated Wi-Fi association (WPS function).
	Flashing green (slow)	Wi-Fi functionality activated and data is currently being exchanged.
	Steady green	Wi-Fi functionality activated, but no data is currently being exchanged.
📞 **Téléphone**	Off	VoIP* unavailable (no account configured or service failure). **If VoIP* is part of your subscription:** Switch off the Nordnetbox, wait about ten seconds and then switch it back on. If the problem persists, contact Nordnet Technical Support.
	Flashing green	VoIP* telephone call in progress or new voice message available.
	Steady green	VoIP* available.
		* VoIP: Voice over Internet Protocol

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RECYCLING INSTRUCTIONS
FOR ELECTRONIC EQUIPMENT

If this equipment is loaned or rented to you by Nordnet as part of your subscription, it must be returned to us at our expense in the event of a standard exchange or termination of your service (see contractual terms and conditions).

Otherwise, it is your responsibility to respect the recycling instructions below (if you are located in France) or to recycle this equipment in accordance with local regulations.

Any
questions?

Go to

https://assistance.nordnet.com

or
www.nordnet.com, *contact us* section

.nordnet.
nos solutions Internet vous ouvrent le monde